





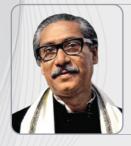




**ONE PLACE** 

for all our INVESTOR SERVICES Doing Business in Bangladesh is easy! Scan this code to visit BIDA's online One Stop Service portal

# Achieving excellence in service delivery to boost business growth in Bangladesh



If we can use the resources and talent of Bangladesh, then I have no doubt that Bangladesh will be a 'Golden Bangladesh'.

Father of the Nation
Bangabandhu Sheikh
Mujibur Rahman



BIDA has improved the investor experience in Bangladesh by establishing and expanding the online One Stop Service (OSS) portal – the country's first inter-operable single window platform.

Honorable Prime Minister **Sheikh Hasina м**Р



BIDA OSS reflects the Honourable Prime Minister's vision of Smart Bangladesh and demonstrates her government's dedication to creating a friendly environment for high-value investment.

Mohammad Tofazzel Hossain Miah Principal Secretary to the Prime Minister Prime Minister's Office



BIDA OSS delivers end-to-end digitalized and time-bound registration and approvals to businesses by bringing together all investor service providers of Bangladesh.

Lokman Hossain Miah
Executive Chairman (Senior Secretary),
Bangladesh Investment Development Authority (BIDA)

#### **About BIDA OSS**

Bangladesh Investment Development Authority (BIDA), the apex investment promotion agency, launched BIDA One-Stop Service Portal or BIDA OSS on 24 February 2019 as per One-Stop Service Act, 2018.

BIDA OSS is a single and interoperable system, through which the services of various government departments are provided quickly and transparently from one place, enabling investors to implement investment projects easily.

#### How useful is BIDA OSS?



End-to-end digitalized services



Streamlined regulatory processes



Access all services with single account



Online document submission



Online fee submission



Secured repository for documents



Digital authentication of documents



Real-time status tracking and notification



Approval delivered to the inbox



97% Efficiency in time-bound delivery as per OSS (BIDA) Rules, 2020







## Timebound delivery of investor services by different organizations

Company Registration	24 hrs
Company TIN	24 hrs
Trade License	24 hrs
Opening Bank Account	24 hrs
Industrial Project Registration	24 hrs
Office Permission [Branch/Liaison/Rep]	15 days
Visa Recommendation	24 hrs
Recommendation for On Arrival Visa	24 hrs
BIDA Lounge Service at airport for Investors	72 hrs
Work Permit for Industrial entity	72 hrs
Work Permit for Commercial entity	16 days
TIN for foreign workers	24 hrs
Business Identification Number (BIN)	24 hrs
Industrial Electricity Connection	28 days
Industrial Water Line Connection	7 days
Environmental Clearance & Environmental Impact Assessment (EIA)	7-45 days*
Recommendation for Import Registration Certificate (IRC)	10 days
Recommendation for Export Registration Certificate (ERC)	3 days
Construction Permit	20 days

#### **Awards**







Strengthening Advocacy Services Award 2021

Bangladesh Innovation Award 2021

<sup>\*</sup> Stipulated delivery time varies as multiple services are provided under the category

### How to get started on BIDA OSS?

https://bidaquickserv.org



Create OSS ID

Log in to OSS

vide has

Provide basic information to I create profile



Check progress with tracking ID



Fill-up and submit application



Select service



Get real time notifications



Approval of application



Submit fee, if applicable



Get approval delivered to your inbox



Sheikh Nasir Uddin Chairman, Akij Group

Getting services from BIDA OSS regarding foreign technical support and other export related matters have made a big impact on our business processes.



BIDA has formed this OSS system, and this has actually eased a lot of work in terms of getting approval from the regulatory bodies.

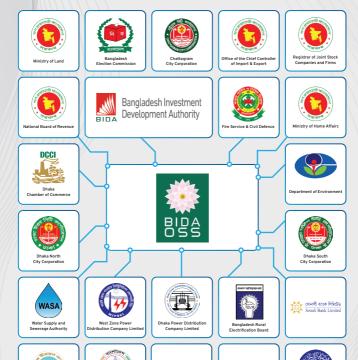




## Syed Nasim Manzur Managing Director, Apex Footwear Limited

The personal initiative and direction from the Honorable Prime Minister to incorporate as many services as possible from as many agencies as possible under the portal of BIDA. And I think this is quite revolutionary.

# BIDA OSS: A growing platform





**V**ESCO

